The Road Map to Flawless Execution of the Six-Year Improvement Program

Virginians and the traveling public expect excellence in the delivery of our services and the maintenance and operations of our roadways.

Through teamwork, business focus and leveraging innovation, we will effectively and safely deliver our programs and services by enhancing our processes and efficiently using resources. This is our “Road Map” toward success.

We will Plan, Deliver, Operate and Maintain a transportation system that is safe, enables easy movement of people and goods, enhances the economy and improves our quality of life.
**Route to Success!**

The Road Map shows how we will support the Commonwealth’s goals through program execution, maximizing use of resources, innovation, business focus and system efficiency. Treat each dollar as if it were your own. Citizens have entrusted us with their hard earned money and they deserve to know it is being put to the best use.

**VDOT Goals**

**Goal 1: Improve Safety**
- Virginia has a safe transportation system.
- VDOT has safe agency operations.

**Goal 2: Easy movement of people and goods**
- Virginia has a world-class multimodal transportation system.

**Goal 3: Enhance the economy**
- Virginia is the best place for business.

**Goal 4: Improve the quality of life**
- Virginia is the top place to grow families.

**Execute the Program**

It is our job to execute the program, even with one-third of our construction projects being locally administered. High-level focus will remain on safety, delivering projects ahead of schedule and under budget, and improving infrastructure condition. We will develop strong partnerships with localities and open collaboration with business partners. Each partner has an important role to play and successful execution requires effort from us all.

**Workforce Development**

We will develop a highly trained workforce, able to meet today’s objectives while being prepared to anticipate and tackle tomorrow’s opportunities. Partnering with the private sector to develop our staff is key to getting the right people with the right skills in the right positions.

**Maintain Infrastructure**

We will maintain our infrastructure to a state of good repair. Significant strides have been made; preventative maintenance and rehabilitative efforts will continue, but most of the ‘low hanging fruit’ has been picked. As assets age beyond the reach of rehabilitation, we must work with localities, regional entities and business partners to prepare for reconstruction.

**Ensure a Sustainable Project Pipeline**

We will work with localities to develop a stable, highly trained, and experienced workforce. Successful implementation of this pipeline relies on maintaining a sustainable pipeline of quality projects. This will be done through the Commonwealth’s SGR program and collaboration with localities and regional partners to develop and maintain the pipeline.

**Effective Highway System Operations**

We will maintain a safe and efficient highway system. As the transportation industry evolves, we will improve policies, administrative practices and speed/quality of construction.

**Be Innovative**

Technology is changing the way we do business. We will be innovative, adopting new technologies to improve our operations and services.

**Efficient Highway System Operations**

We will operate our roadway network more efficiently, focusing on moving people and goods using tactics like improved signal timing. We will implement incident management, traffic management and innovative technological solutions such as using unmanned aerial systems in crash reconstruction and congestion/incident management.

**Be Innovative**

Technology is changing the way we do business. We will be innovative, adopting new technologies to improve our operations and services.

**Be Business Focused**

Our business focus will continue to be based on strong performance management practices and objectives, while streamlining our processes. We will establish fair and reasonable project delivery goals while ensuring that our local and private-industry partners understand their role in successful program delivery.

**Be Focused**

We will develop strong partnerships with localities and open collaboration with business partners to prepare for reconstruction.

**Be Transparent**

We remain committed to providing a safe working environment and will continue to foster an active workforce safety culture.

**Leadership Expectations**

**Central Office Leadership**

- Develop and implement policy
- Be responsible for the process
- Provide training to the field
- Monitor and manage performance across the agency
- Be subject matter experts to support the field
- Ensure VDOT’s resources are distributed to meet agency goals
- Ensure VDOT’s statewide goals, objectives and plans are supported by district efforts
- Work collaboratively with district partners to achieve results

**District Leadership**

- Manage and deliver VDOT’s projects and services locally
- Plan for and provide emergency response activities locally, reporting local conditions/activities to Central Office for situational awareness
- Be responsible for implementing VDOT’s policy, processes and procedures in a consistent manner
- Monitor and manage local performance
- Proactively provide VDOT’s local liaison activities with local elected and appointed officials
- Work collaboratively with Central Office partners to achieve results
- Ensure district’s efforts are aligned with and support statewide goals, objectives and plans