



A Commitment to Focus -
An Emergency Response
Action Plan

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Commissioner

WHY THIS PLAN?



Types of Incidents

There are four classes of incidents:

- Weather related (snow, ice, flooding)
- Major or minor crashes
- Hazardous materials spills (hazmat)
- Terrorist attacks



The Goals

- *Create a department-wide, comprehensive, and coordinated incident-response focus*
- *Realign funding, equipment, and protocols to strengthen all stages of incident response*
- *Balance VDOT and contract resources to improve snow and ice management*
- *Eliminate barriers that hinder response*

Central Plan Themes

- Improve communication with the public and media
- Implement best practices for incident response statewide
- Adopt the NIMS principles and procedures
- Improve and institutionalize incident response training
- Improve coordination between other agencies and private sector involved in incident response.



Plan Overview

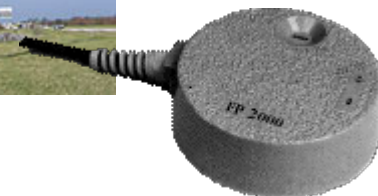
- 13 action items
- Investment of \$240-360 million
- Implementation timeline of 18 months, with a life span for completion of 4-5 years



Technology Deployment Traveler Information

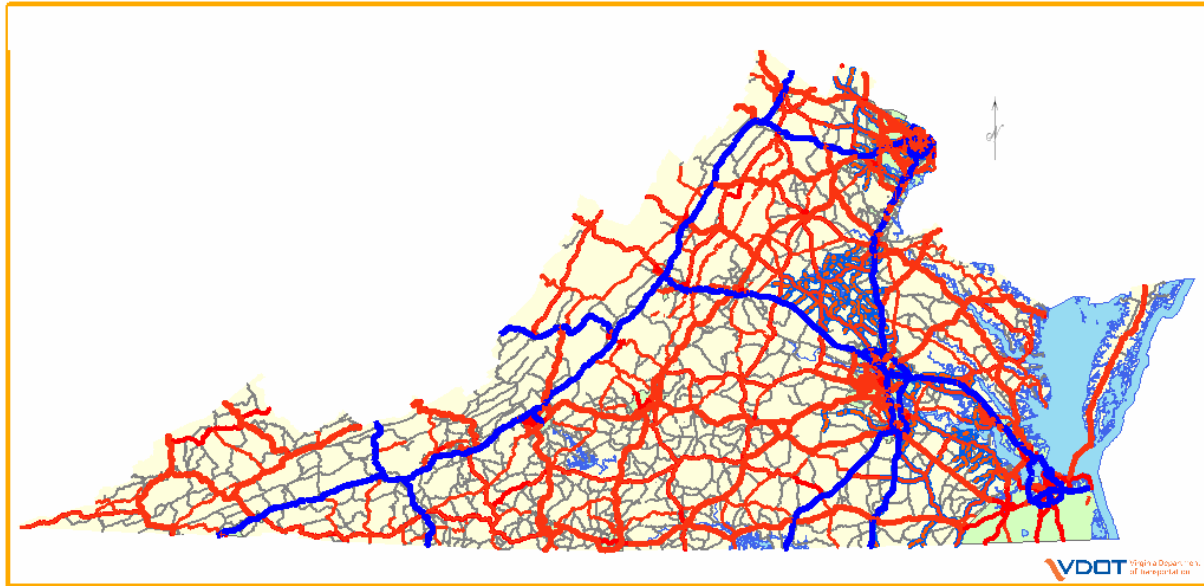
Implement Statewide Master Plans for sensor deployment and communication devices to assist in decision-making, citizen information, and response communication.

- CCTV
- VDS
- RWIS
- AVL
- DMS
- 511
- “Push” communications



A Systems Approach

- Focused on 23,000 miles of critical highway



- A consistent approach to emergency response statewide with all variations being conscientiously agreed to and documented
- A business that is jurisdiction neutral and seamless 8

Practices

- Adopt NIMS Principles for all hazards
- Implement an anti-icing program initially focusing on high-risk locations
- Develop plan to extend program statewide
- Expand the role of TMCs to become Traffic Operations Centers



- Create an “officer of the day” for command of emergency response

Communications Equipment

- Interoperable radio communications within VDOT and between emergency response agencies



Equipment

Remodeling, Renewing, Relocating

- Locating equipment properly



- Outfitting emergency response vehicles with needed equipment

Training



- **Establish emergency response institute focused on real-world challenges and experiences**
 - **First course: Aug. 17-22**
- **Operator training at a local level**

Administrative Barriers

- Review take-home vehicle policies
- Review TAMS and hired equipment contracts
- Advance Quick clearance protocols



THE MISSION

Plan, deliver, operate and maintain a transportation system that is safe, enables the easy movement of people and goods, enhances the economy, and improves the quality of life.